

# BANNER 9 | SELF-SERVICE SOS

This document demonstrates Banner 9 Self-Service (SOS) and provides an overview of the functionality and features that are available to students at San Jacinto College.

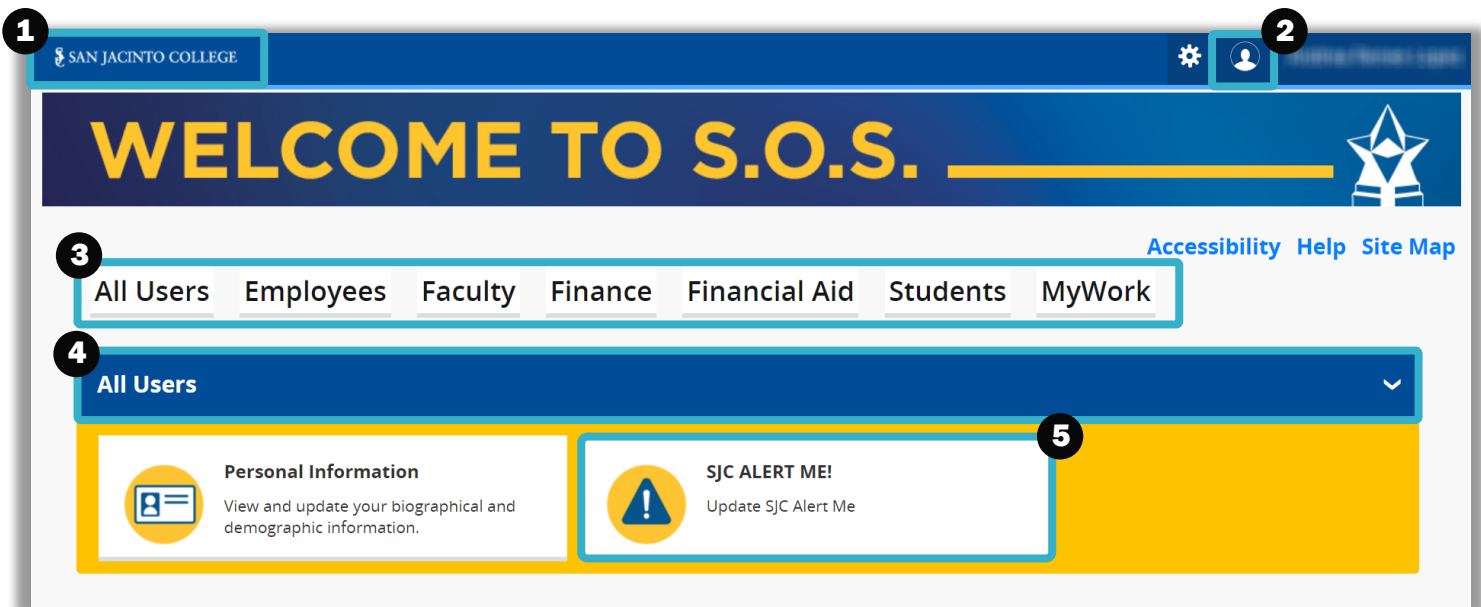
## Access SOS

Visit [www.sanjac.edu/soslogin](http://www.sanjac.edu/soslogin) and log into your SOS account.



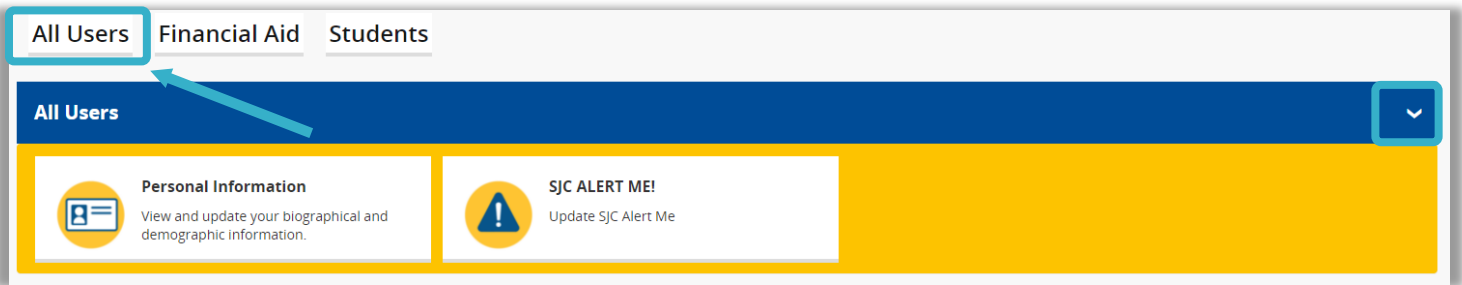
## Navigation

1. **Home** – Click the San Jacinto College logo to return to the home page.
2. **Sign Out** – Select the image icon to securely sign out of the S.O.S. environment.
3. **Tabs** – Tabs appear below the Welcome to S.O.S. banner and can be clicked to quickly navigate to a specific menu. The Tabs you are able to view are based on your role at the college.
4. **Drop-Down Menus** – Click the drop-down menus to access a collection of user-specific tiles.
5. **Tiles** – Click the tiles to access the available features and functionality.



## All Users Tab

Select the **All Users** tab and click the drop-down arrow to access your **Personal Information** and **SJC Alert Me!** tiles.



## Personal Information

The **Personal Information** tile allows you to view your personal details such as name, G#, email address, phone numbers, and more.

## SJC ALERT ME!

The **SJC ALERT ME!** tile allows you to sign up and update your text and email notifications in case of an emergency at the college.

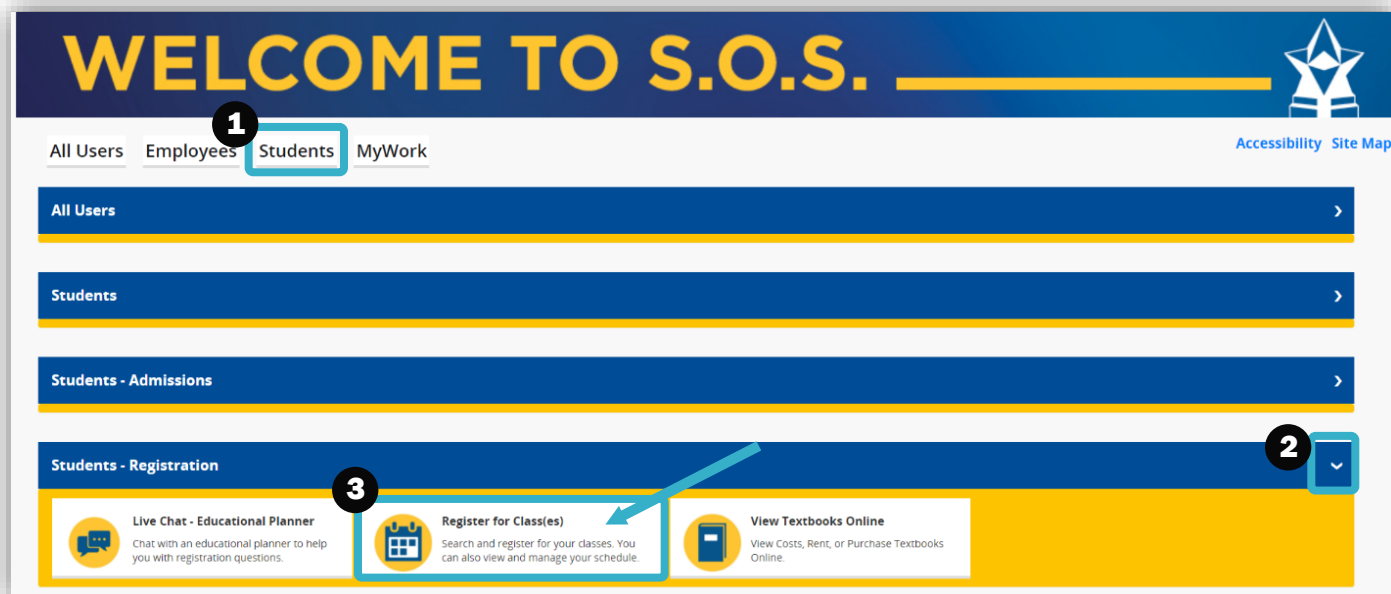
## Students Tab

The **Students** tab provides access to various tiles that support your academic journey at San Jac.



## View Schedule or Register for Classes

1. Select the **Students** tab.
2. Click the drop-down menu titled **Students – Registration**.
3. Click the **Register for Class(es)** tile. This will take you to your registration screen. *More updates will be made to this screen sometime in the future.*



## View Holds

1. Select the **Students** tab.
2. Click the drop-down menu titled **Students**.
3. Click the **Student Profile** tile.



4. To view your holds, click **Holds** in the top right corner.

**Student Profile**

Student Profile - Financial Aid Test1 (G00298498)

Term: Summer Semester 2016-Credit - Standing: Good Standing, as of Fall Semester 1985-Credit Overall Hours: 16 Overall GPA: 3.50

**Bio Information**  
 Email: jennifer.anders@sjicd.edu  
 Phone: Not Provided  
 Gender: Male  
 Date of Birth: 09/05  
 Emergency Contact: Not Provided  
 Emergency Phone: Not Provided

**General Information**  
 Level: Undergraduate  
 Class: Freshman (1-29)  
 Status: Active  
 Student Type: Transfer  
 Residency: CR Out-of-District  
 Campus: South Campus (000090)  
 First Term Attended: Summer I Semester 1985-Credit  
 Last Term Attended: Fall Semester 1985-Credit

**Curriculum and Courses**  
 Curriculum and Courses  
 Prior Education and Testing  
 Additional Links  
 Degree Evaluation  
 Unofficial Web Transcript  
 Registration  
 Student Schedule  
 View Grades

**Curriculum, Hours & GPA**  
 Primary Hours & GPA  
 Degree: Associate of Arts  
 Level: Undergraduate  
 Program: General Studies AA  
 College: Credit  
 Major: General Studies AA  
 Admit Type: Transfer  
 Admit Term: Summer Semester 2016-Credit  
 Catalog Term: Summer Semester 2016-Credit

**Orientation Required**  
 Originator: Dean of Student Dev - South  
 Reason: Orientation Required  
 Processes Affected: Registration

**REGISTERED COURSES**  
 Not Registered  
 Total Hours | Registered Hours: 0 | Billing Hours: 0 | CEU Hours: 0 | Min Hours: Not available | Max Hours: Not available

## Financial Aid Dashboard

1. To view your Financial Aid dashboard, click the **Financial Aid** tab.
2. Then click the **Financial Aid Dashboard** tile.

**WELCOME TO S.O.S.**

All Users **Financial Aid** Students

Accessibility Site Map

**Students - Financial Aid**

**Financial Aid Dashboard**  
 Award offer, award history, college financing plan, etc.

**Viewable Documents**  
 View your Financial Aid documents.

**Financial Aid**

Award Year: Aid Year 2021 - 2022

**Application Status** Notifications Award Offer Satisfactory Academic Progress Resources

**Responses Required**

Questions from the Financial Aid Office  
 Please answer the questions from FAO

**Financial Aid Requirements**

**Unsatisfied Requirements**

Complete a Verification Wrksht for Number in House/College  
 Last update: 04/09/2021 NOT RECEIVED

**Satisfied Requirements**

FA 101 - Introduction to Financial Aid  
 Last update: 07/23/2018 RECEIVED AND SATISFIED

Results from your FAFSA.  
 Last update: 04/09/2021 RECEIVED AND SATISFIED

## Account Balance

1. To view your account balance or other payment information, click the **Students** Tab.
2. Then click the **Student Account Summary** drop-down menu.
3. Then click the **Account Detail for Term** tile.

The screenshot shows the Banner 9 Self-Service (SOS) Student interface. At the top, there are tabs for 'All Users', 'Financial', and 'Students'. The 'Students' tab is selected and highlighted with a blue box and a circled '1'. Below the tabs, there are three main sections: 'Students', 'Students - Admissions', and 'Students - Registration'. The 'Student Account Summary' section is highlighted with a blue box and a circled '2'. Within this section, there are four tiles: 'Account Detail for Term' (highlighted with a blue box and a circled '3'), 'Account Information', 'Account Summary', and 'My Bank Mobile'. The 'Account Detail for Term' tile is described as 'Display the detailed account information for the selected term.' Below these tiles, there are two more tiles: 'Pay Now' and 'Tax Notification (1098-T)'.

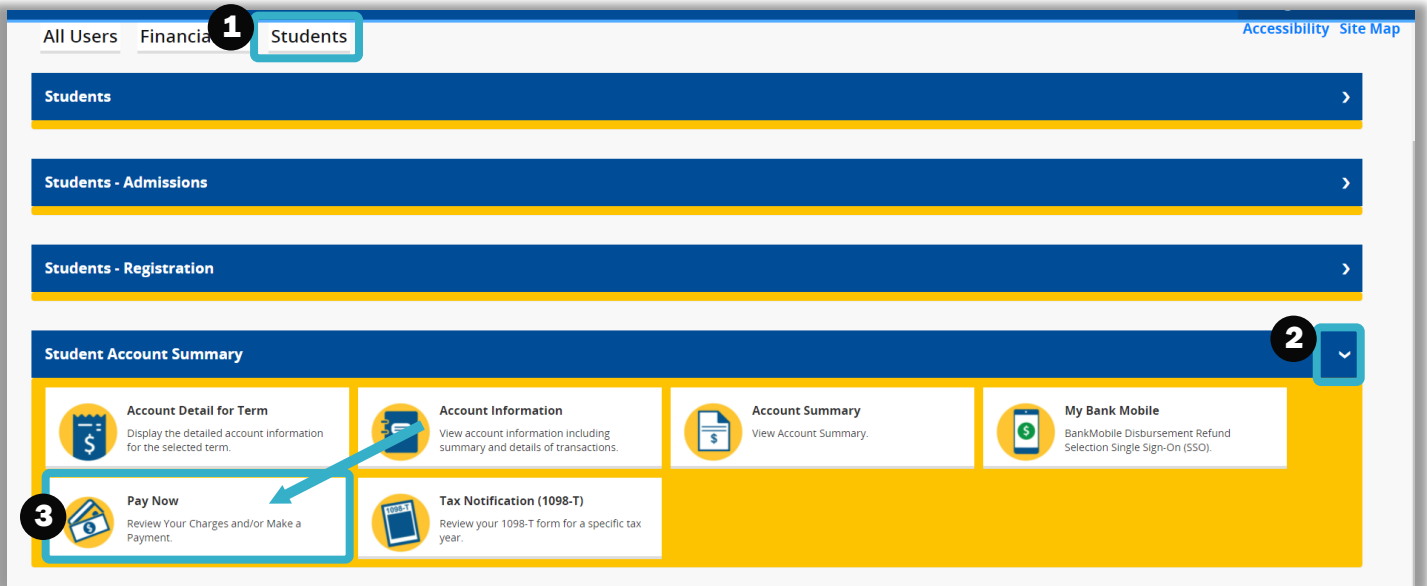
4. Select the term you want to view, and it will show the balance for that term.

The screenshot shows the 'Account Detail for Term' page. At the top, there is a dropdown menu for selecting the term. The 'Fall Semester 2021-Credit' term is selected and highlighted in blue. Below the dropdown, there is a table showing the account balance for the selected term. The table has two columns: the term name and the balance. The balance for 'Fall Semester 2021-Credit' is \$0.00. Below the table, there is a section for 'Authorized Financial Aid' as of 11/02/2021. It shows that no authorized financial aid exists on the record for the selected term. The table also includes rows for 'Authorized Financial Aid Balance', 'Current Due net of Authorized Financial Aid', and 'Account Balance net of Authorized Financial Aid', all showing \$0.00.

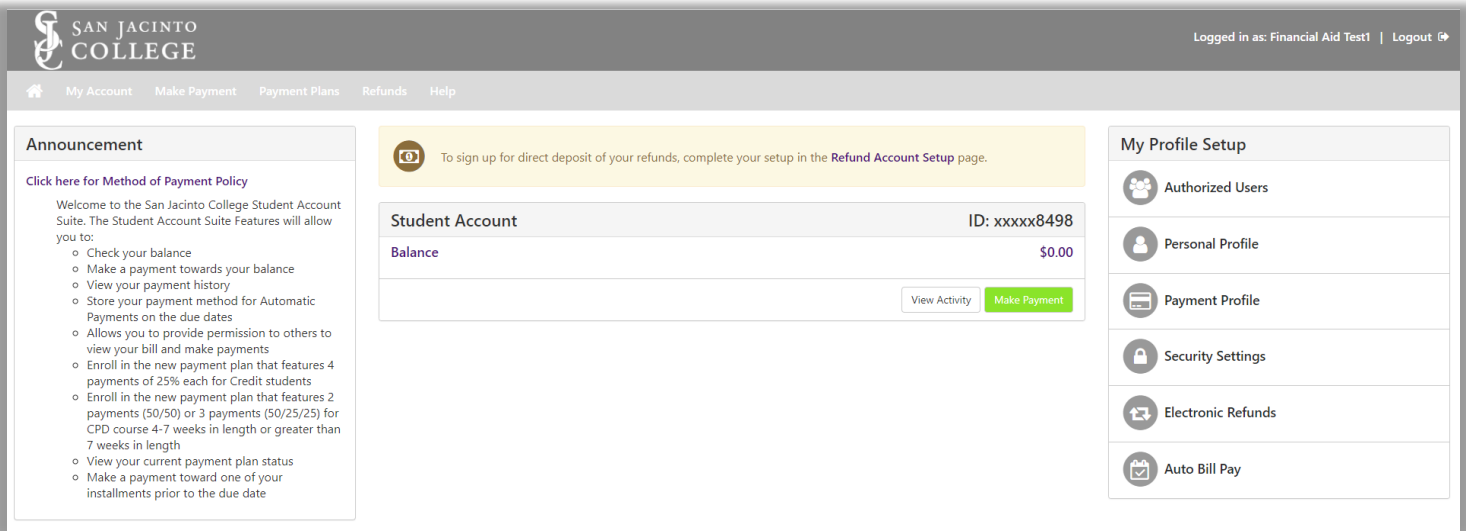
Term	Balance
Fall Semester 2021-Credit	\$0.00
Summer Semester 2021-Credit	\$0.00
Spring Semester 2021-Credit	\$0.00
Fall Semester 2020-Credit	\$0.00
Net Balance for Other Terms	\$0.00
Current Amount Due as of 11/02/2021	\$0.00
Account Balance	\$0.00
Authorized Financial Aid Balance	\$0.00
Current Due net of Authorized Financial Aid	\$0.00
Account Balance net of Authorized Financial Aid	\$0.00

## Make a Payment

1. To make a payment, click the **Students** Tab.
2. Click the **Student Account Summary** drop-down menu.



3. Click the **Pay Now** tile. This will lead you to **TouchNet**, where you can make a payment.



## View Your Degree Plan

1. To view your degree plan, click the **Students** Tab.
2. Then click the **Students** drop-down menu.

3. Then Select the **Degree Evaluation** tile to open up your degree plan.

Student	Degree	Overall TSI Status
AB06837N	Associate of Arts in Teaching	College Ready
ID	Teach EC-6 AAT	College Ready
Level	UG	College Ready
Classification	Freshman (1-29)	College Ready
Overall GPA	3.00	College Ready
Academic Standing	1TEACH-EC6	Y - See SOS for hold information
Program Code		
Financial Aid		
Active Holds		

**Legend**

☒ Complete ☐ Not Complete ☒ Complete except for classes in-progress ☐ Nearly complete - see advisor ☐ (T) Transfer Class ☒ Any course number

**Degree in Associate of Arts in Teaching**

Unmet conditions for this set of requirements: A minimum of 60 credits are required. You currently have 7, you still need 53 more credits. A minimum of 15 credits must be taken in residence. You currently have 7, you still need 8 more credits.

The use of courses to fulfill requirements on the worksheet may change as courses are completed. When repeating a course, both attempts may appear on your worksheet until grades have been posted and one instance has been excluded. For final verification, please contact educational planning and counseling.

☐ Transfer Path ☒ Core Curriculum Requirements

To qualify for this degree, your Degree GPA must be at least 2.0, and you must be TSI college ready in MATH, READING, and WRITING.

**Transfer Path in Teach EC-6 AAT**

Unmet conditions for this set of requirements: 18 credits are required. You currently have 0, you still need 18 more credits.

☐ Mathematics for Teachers I ☐ Mathematics for Teachers II

Still Needed: 1 Class in MATH 1350\*  
Still Needed: 1 Class in MATH 1351\*