

## SAN JACINTO COLLEGE Educational Technology Blog

ON DEMAND  
RESOURCES



**BLACKBOARD**  
will be unavailable for  
scheduled maintenance  
Saturday, August 13 at  
5:00 PM through  
Monday, August 15  
at 11:59 PM



## Technology Resource Guides

**SJC Student Technology Quick Start Guide**

**GETTING SUPPORT**

**TECH SUPPORT ONLINE**  
<http://www.sanjac.edu/itsupport>

Find the answers to your San Jac technology questions or submit a request for technical assistance directly through the web!

**SEND AN EMAIL**  
[itsupport@sanjac.edu](mailto:itsupport@sanjac.edu)

Send your questions or requests for assistance via email to our Tech-Support Team.

**CALL TECH SUPPORT**  
811-231-5141

Prefer to discuss your questions or concerns over the phone with a live person? Simply contact the Tech-Support Office to speak with a Tech-Support Analyst.

**NEED BLACKBOARD SUPPORT?**

Need assistance with using the Blackboard System for your course? Contact them at:  
<http://www.sanjac.edu/itsupport/blackboard>  
811-231-5141

At San Jacinto College, a number of technology resources are available for your use. To take advantage of what San Jac has to offer, a few simple steps are needed to get you set up. Follow this quick guide to get started and prepared for your College tech needs!

**Get READY for San Jac Technology**

**Set Up Your SOS Account**

SOS is the secure San Jacinto College Online System for Students and Employees. To access SOS, you must create your account.

If you haven't already, head over to the SOS Login page at <http://www.sanjac.edu/soslogin> and click on the link that says: please click here to claim your account. Doing so will allow you to create a unique username for your account, obtain your Student ID (SID), and set up your security questions (required if you want to use Self-Service to reset your password in the future).

The Password Self-Service System allows you to change or receive a lost password. Access it at <http://www.sanjac.edu/blackboard>.

**Register with the SAC Alert Me System**

The SAC ALERT ME System is used by the College to notify you in case of an emergency such as College closure due to severe weather, an intruder danger or canceled classes.

To receive voice and text messages, you must provide your telephone number to the College by logging into your account on SOS and clicking on the SAC ALERT ME link.

For more information, visit:  
<http://www.sanjac.edu/alertme>

**Register & Pay for Classes**

Blackboard, E-mail, and computer access is not created until 24 hours after a student has registered and paid for a class. If you're not already registered, log into your SOS account and get signed up!

**Set Up Your Email Account**

All San Jacinto College students are provided an email account once they have registered and paid for a class.

Student email address use the format:  
(lastname,firstinitial)@sanjac.edu@sanjac.edu

Example: John Doe's student email address is [doejohn01@sanjac.edu](mailto:doejohn01@sanjac.edu)

Head over to <http://www.sanjac.edu/itsupport/online> to configure your student email account.

Your username will be your email address (Example: [doejohn01@sanjac.edu](mailto:doejohn01@sanjac.edu))

Your initial password will be your date of birth in a MMDDYYYY format.

Please note: If you are not able to log in using your date of birth, please call your SOS password master.

For more information, visit:  
<http://www.sanjac.edu/itsupport>

**San Jacinto College**

...Continue >>>

**SAN JACINTO COLLEGE**

**Technology Resources Orientation**

A Technology Guide for College Employees

The purpose of this document is to provide employees of San Jacinto College the information needed to enable their access to services available to them college wide. It is the intention of the Educational Technology Division, as part of those services, to make the experience of working for the college to be a positive and enjoyable experience. Welcome aboard!

Last Updated: Wednesday, December 17, 2014

## EdTechtraining

### ACADEMIC LEARNING

ACAdemic Learning is the required professional development program that is open to all faculty who would like to be eligible to teach a distance learning course at San Jacinto College.

### ETID 1302: ACAdemic Learning

- Section 1: 8/29/2016 - 10/07/2016
- Section 2: 09/12/2016 - 10/21/2016
- Section 3: 09/26/2016 - 11/04/2016
- Section 4: 10/17/2016 - 12/02/2016

Please contact  
[andrea.mcdonald@sjcd.edu](mailto:andrea.mcdonald@sjcd.edu)  
or extension 7537 to register  
for a section during the  
Fall 2016 semester.